

PATIENT INFORMATION:  
John Mooney Wing

# Southbank Day Surgery



Southbank  
Day Surgery

## Welcome

THE MANAGEMENT  
AND STAFF WELCOME  
YOU TO SOUTHBANK  
DAY SURGERY.



*Our relaxed and comfortable day surgery centre aims to provide you with a friendly and caring environment, conducive to a more speedy recovery.*

*The idea of day surgery is for your time in hospital to be quicker with minimal disruption to your lifestyle. Hence the style of accommodation has been specifically designed with that in mind.*

### Patient Consent Form

Our Patient Consent Form will need to be completed by both the Surgeon and Patient on the day of consultation.

### Patient On-line Admission

Please complete your Patient Details On-line by visiting our website at:

[www.southbankdaysurgery.com.au](http://www.southbankdaysurgery.com.au)

We ask you to complete this at least 7 days prior to your admission, so that we have sufficient time to prepare for your hospital visit.

It is important for your health care to answer all these questions accurately.

### Parking

Free parking is provided at designated areas in the visitor parking area.

### Visitors

Will not be able to wait with you in the dedicated John Mooney Wing wait area. They may choose to wait elsewhere in the Southbank Central complex. Generally it is best that the carer/support person return to work/home and we will contact them when it is time to return to pick up the patient. Elderly patients or patients with special needs, will be specifically looked after by the Southbank Nursing staff.

# Caring environment for a speedy recovery



## Hospital Payment

### Patients with insurance

Your account will be forwarded directly to your Private Health Fund. A gap fee or excess may be payable on admission.

You should clarify your eligibility with your Health Fund.

### Patients without insurance

Patients without any Private Health Insurance will be asked to pay their account at the time of admission.

Please contact our Dermatology Admission Department for an accurate quote prior to your admission.



## What to bring

- Any medication you are taking.
- Special dietary requirements if needed.
- Warm comfortable clothes.

## Do not...

- Bring valuables as Southbank Day Surgery does not take responsibility for loss or damage to personal items or valuables.
- Wear makeup or jewellery.

## Medication

Do bring any medication that you may need to take whilst undertaking your surgery (ie. patients may need to wait 6-8 hours with MOHS Surgery).

## Privacy

All staff undertake their duties in accordance with strict confidentiality and privacy principles and legislation.

If you wish additional steps to be taken, please notify staff.

## Open Disclosure

Your treating surgeon may have a financial interest in Southbank.

Southbank Day Surgery adheres to the principles of Open Disclosure.

## Discharge

Your discharge will be discussed and you will receive specific information regarding your post operative management and follow up from your doctor.

Generally it is preferable to have someone drive you home. However, in many cases, if OK with your surgeon, you will be allowed to drive yourself home.

## Quality

Southbank Day Surgery is a fully licensed and accredited facility.

Our dedication to total quality is your guarantee that you will receive the highest possible standard of care during your stay.

## Patient feedback

We invite your feedback and welcome any compliments or suggestions for improvement.

Feedback can be directed to the Director of Nursing and external avenues for complaints are accessible via the Office of Health Review.





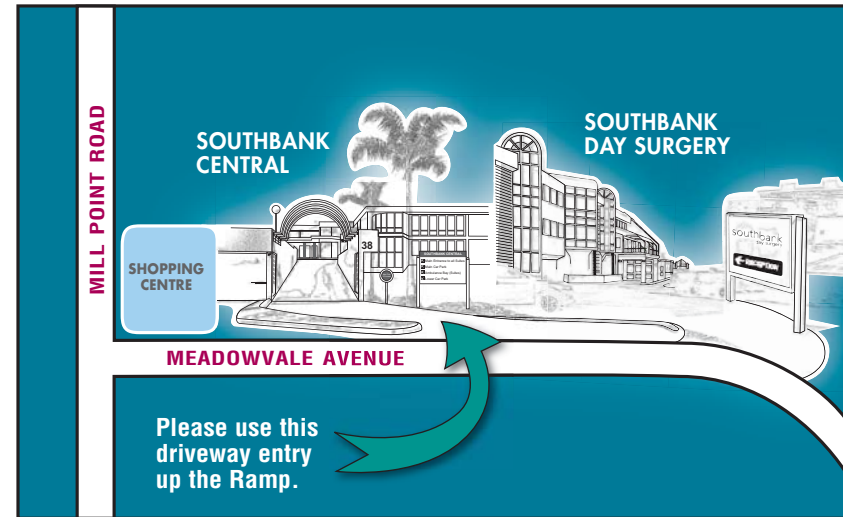
## Your Rights

- To participate in decisions relating to you, or your healthcare.
- To be treated with care, dignity, consideration and professional competence without discrimination.
- To be assured that your medical and personal details are treated as confidential within legislative requirements.
- To consent to or refuse treatment.
- To express your views or complaints freely in regard to your care and to have your concerns dealt with properly and promptly.
- To authorise another person of your choice to make decisions for you.

## Your Responsibilities

- To provide accurate and complete information in regard to your medical history.
- To take responsibility for the treatment plan recommended by your doctor.
- To accept medical instructions that are designed to help in your recovery or discuss with your Doctor if you are unhappy or unwilling to do so.
- To comment regarding any aspect of your care.
- To show courtesy and consideration when communicating with staff.
- To accept the consequences of your actions if you refuse treatment, or do not follow the health care instructions provided for you.

## How to get to Southbank Day Surgery



38 Meadowvale Avenue, South Perth WA 6151

Use the first driveway up the ramp marked Southbank Central. There is a patient drop off area and parking facilities at the top of the ramp.

Enter the first set of glass doors and take the Lift down to the ground floor, marked John Mooney Wing - West Entry.



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Day Surgery**

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ACN: 107 603 396

38 Meadowvale Avenue, South Perth WA 6151

John Mooney Wing

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